



CASE STUDY

DATA CENTER READINESS

Supporting Justice's transition to Pocatello

When the Department of Justice (DOJ) decided to build their data center operations in Pocatello, Idaho, they sought a partner to staff the new data center with certified, cleared personnel. This was no easy task—the new data center was created to consolidate several data centers throughout the United States.

DOJ turned to ECS to recruit and retain subject matter experts across a number of highly technical fields including systems engineering, network engineering, storage engineering, and systems administration and integration.

APPROACH:

- ECS' program manager assigned a dedicated recruiter to the project, making staffing the number one priority
- Through incentives like the ECS recruitment bonus program, continuing education reimbursement, and relocation support, ECS was able to quickly recruit and retain top talent
- We partnered with organizations including Regional Economic Development for Eastern Idaho (REDI) and Idaho State University to deepen community ties and identify and cultivate talent
- We created the ECS Innovation Lab, a cutting-edge facility for ECS employees and our DOJ counterparts to engage with the latest IT trends and technologies through vendor demos, community events, conferences, and application and infrastructure testing



ECS' education reimbursement program attracts top talent to Pocatello and incentivizes employees to pursue new certifications on an ongoing basis.

RESULTS:

100%

100 percent staffing within eight months—from 11 to 63 FTEs

100%

100 percent compliance with all required certifications



Under 7 percent annual attrition rate



ECS Pocatello Summer Internship Program launched in summer 2021

Key Certifications

PMP • PMI-RMP • CSM • ITIL CISSP • CEH • CCISO Microsoft MCSE • MCSA Red Hat RHCE v8
RHCSA VMWare Data Center Virtualization • VMware Desktop and Mobility • CompTIA Sec+
A+ • Net+ • Linux+ • Server+

CONCLUSION:

Within eight months, ECS achieved 100 percent staffing at Pocatello, growing the program staff from 11 to 63. Our team is 100 percent compliant with required certifications. By leaning into ECS' core values of drive, excellence, grit, and community, we incentivize individual success and foster professional growth for all employees.

Local partnerships have deepened our ties in Pocatello and identified strong candidates for ECS—we currently have three students from Idaho State University, located in Pocatello, Idaho, interning with our company. We look forward to growing and developing this community for years to come.

**Interested in learning more about our staffing solutions?
Send an email to solutions@ecstech.com**

ECS is a leading information technology provider delivering solutions in cloud, cybersecurity, software development, IT modernization, and science and engineering. The company's highly skilled teams approach and solve critical, complex challenges for customers across the U.S. public sector, defense, and commercial industries. ECS maintains partnerships with leading cloud and cybersecurity technology providers and holds specialized certifications in their technologies.